

TELANGANA STATE LEVEL POLICE RECRUITMENT BOARD
DGP OFFICE COMPLEX, LAKDI-KA-PUL, HYDERABAD

Frequently Asked Questions (FAQs)

- 1) **Whether submission of Application is through Online or Offline?**

Submission of Application is through Online only

- 2) **What is the procedure for applying Online?**



- 3) **How can I pay the fee?**

Candidates can pay through Payment Gateway (Debit Card / Credit Card / Net Banking / UPI)

- 4) **Is it mandatory to have Mobile Number and Email Id?**

Yes, Unique Mobile Number and Unique Email Id are mandatory for each individual Candidate. Candidates cannot change the Mobile Number and Email Id given while registering, till the conclusion of the recruitment process

- 5) **Can I apply with different mobile numbers for different Notifications?**

No. You have to apply with only one (and the same) Mobile Number for all the eligible Posts / Notifications

- 6) **I have applied for one Post initially. Now I want to apply for another eligible Post also. Is it possible?**

Yes. You have to login with the already Registered Mobile Number and pay the requisite fee and can apply for the eligible Post(s)

- 7) **While filling the Registration / Application Form, what happens if I enter the wrong details?**

Once Registration / Application Form is submitted, no editing will be allowed. Hence, the Candidates are advised to verify their details carefully before submission

- 8) **Once the fee has been paid, is it refundable?**

No, once the fee is paid, it is neither refundable nor transferable

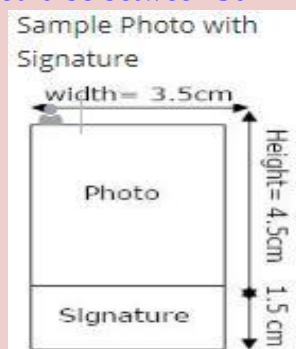
- 9) **I forgot my Password, what should I do?**

In the Login Page, click on the ***Forgot Password*** and enter the Registered Mobile Number. An OTP will be received on the Registered Mobile Number / Email ID to reset the Password.

- 10) **If I misplaced my copy of the “Application Form”, how can I get another copy of it?**
You can take a print-out by logging in to your Account, and then by clicking on **Print**

- 11) **Whether I have to upload the Photograph and Signature as one file?**

Yes, Candidate has to upload photo and signature as one file, in JPG / JPEG format as shown below. The file size should be between 30KB to 100 KB.



- 12) **Whether Candidates belonging to other States are eligible to apply?**

Yes. However, they will be considered under “Open Competition”

- 13) **Can I submit my Online Application Form from my Smart Phone?**

No. You have to use a Computer System i.e., either Desktop or Laptop to submit the Online Application Form.

- 14) **I have not received the OTP on my Mobile Number during Registration for validation. What should I do?**

Candidate usually receives OTP on his / her Mobile Number within 30 seconds. Please verify whether the Mobile Number given in the Registration Form is correct or not. The OTP will also be sent to the Registered Email ID. Check the Email Inbox. If not received in the Inbox, please check in Important / Spam Folder also

- 15) **I have paid the fee but I am not able to fill the Online Application Form due to Power Failure / Internet Problem. What should I do?**

Candidate is required to Sign In. Then, the Candidate is required to Click on **Application Form** Link which is available on the left side and fill the details in the Application Form and Submit

- 16) **If I am an accused in a Criminal case, whether I am eligible to apply?**

Please refer to the Paras on **Disqualification for Selection / Appointment and Suppression / withholding of Facts** in the Notifications

- 17) **Whether Homeguards are eligible to apply? How many years of service a Homeguard need to complete to apply?**

Yes. Please refer to the relevant Para on **Age Limit** in the relevant Notification(s)

18) Is there any Height Relaxation for SC / ST / BC Candidates?

No. Only in the case of Aboriginal Tribes of the Agency Areas, such relaxation is available. Please refer to the para on **Selection Procedure / Scheme** in the Notification(s)

19) Are Employees working in Central Excise Department eligible for age relaxation?

No. Please refer to Para on **Relaxation in Upper Age Limit** in the Notification(s)

20) Are Children of Police Personnel working in Police Department eligible for age relaxation?

No. They are eligible only for Reservation under CPP Quota

21) Whether Candidates who are having tattoos, eligible?

Yes. Subject to the condition that if it is not a disqualification(s) of the selection procedure as per the Notification(s)

22) If the Candidate applied for more than one Post, whether the PMT / PET will be conducted once or several times?

Only once. Please refer to **Note** under Para of **Sequence of Physical Efficiency Test and Physical Measurements** of the Notification(s)

23) My father is working in Police Department and I am also working in Police Department. Can I claim Age Relaxation and also Reservation for CPP?

Yes. You are eligible to have Reservation under CPP, if your father is of the rank of Inspector of Police or below. At the same time, you are also eligible for age relaxation for being a Telangana Government Employee to the extent of your service subject to a maximum of 5 years

26) If the Candidate applies for more than one Post, is there any concession in fee?

Yes. There is a rebate of Rs. 50/- per each additional Post applied for (in excess of one Post) on account of the saving incurred due to conduct of Common Physical Measurement Test and Physical Efficiency Test, in the total fee payable in the case of local Candidates of Telangana belonging to SCs and STs and a rebate of Rs. 100/- per each additional Post applied for (in excess of one Post) to all other Candidates

27) Whether Economically Weaker Section (EWS) is a separate category?

No. OC Candidates only are eligible for reservation under EWS category. See the details given in the Notification.

28) Whether Candidates belonging to EWS are eligible for Age relaxation?

Yes. The EWS candidates are eligible for Age relaxation on par with BC/SC/ST categories. The details will be captured in Part-II application, after completion of Preliminary Written Test.

29) If I have done any mistakes in my application, is there any provision to edit the same in my application.

At this stage No editing will be allowed. However, the edit option will be given at appropriate time and the same will be intimated through Press Note in the website <https://tgprb.in> by the Board.

30) In Aadhaar App, I am getting a Face Authentication error on my mobile. What should I do?

Please try the Face Authentication again after some time and ensure that you have a stable internet connection.

If the issue persists, you may complete the Face Authentication using another mobile phone belonging to your parent, relative, or friend. To do this:

- i. Open the Aadhaar App on the other mobile.
- ii. Select the “+ Add Profile” option.
- iii. Enter and add your Aadhaar number and complete the Face Authentication.
- iv. After successfully adding the profile, tap the profile photo at the top-left corner of the Aadhaar App.
- v. Select your Aadhaar profile to switch to it.
- vi. Complete the Face Authentication process as instructed on the Online Application Form.

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